



FIELD SERVICE TECHNICIAN - RED DEER

Collicutt Energy Services is a solutions-oriented, engine company. We specialize in custom manufacturing, repair, overhaul, and maintenance for all engine brands across diverse industries, consistently raising the standards for customer satisfaction. Our company culture emphasizes safety, respect and continuous learning, fostering an environment where employees can thrive professionally and personally. As a growing, privately-owned organization, we offer exciting opportunities for career advancement and the chance to contribute to cutting-edge energy solutions. Join Collicutt and be part of a collaborative team that values community involvement and shared success in the ever-evolving energy sector

We are looking for a full-time **Field Service Technician** to join our **Red Deer Service Team**. The ideal candidate is an organized team player who thrives in a fast-paced, dynamic environment while efficiently operating a Collicutt service truck.

Primary Job Functions:

- Perform emergency field service, troubleshooting, repairs, and preventative maintenance on customer equipment, including generators, engines, and compressors.
- Conduct startups, new product commissioning, calibrations, and load bank tests.
- Test and verify electrical components, including energized components and electrical fields.
- Maintain productive customer relations and promptly address customer needs.
- Communicate unresolved issues to the Field Service Supervisor.
- Complete high-quality service documentation, including worksheets, timesheets, warranty claims, and quality reports.
- Maintain service vehicle, tools, company-assigned devices, and driver logs.
- Participate in 24-hour on-call rotation and provide off-duty customer phone support.
- Mentor and support junior staff and apprentices for future development.
- Adhere to safety, quality, and company values.

Qualifications and Skills

Required

- Minimum 3 years of experience in the power generation industry operating a field service truck.
- Journeyman **or** 3rd/4th Year Apprentice Heavy Equipment Technician (HET), Millwright, Automotive, or Electrician
- Hold a Valid Class 5 Driver's License with a clean Driver's Abstract
- Be able to produce a Clear Criminal Record Check

Preferred

- Proven experience working with generators and performing mechanical/electrical troubleshooting and repairs with working knowledge of D/C and A/C electrical systems up to 2500KW.
- Ability to service stationary natural gas and diesel engines, including oil filter changes, coolant and water pump replacements, valve/injector settings, etc.
- Strong decision-making skills, ability to work independently and as part of a team.
- Proficiency in reading and interpreting drawings, service manuals, schematics, and diagnostic systems.
- Above-average computer skills, including Microsoft Word, Excel, emails, and engine software.



- Strong organizational and communication skills with high attention to detail.
- Must have standard trade tools
- Willingness to travel and spend multiple days away from home base as needed.
- Legal ability to travel internationally.
- Commitment to Collicutt's Core Purpose and Core Values.

Working Conditions

- Outside in all weather conditions
- Shop environment and training days

As a team member at Collicutt Energy Services, you can enjoy:

- Competitive Wages
- Solid Group Benefits
- RRSP Matching
- Referral Bonuses
- Apprenticeship & Course Reimbursements

If you are interested in this opportunity, please submit your resume to hr@collicutt.com with **Red Deer Field Service Technician** in the subject line.