



Privacy Policy

Overview

Collicutt Energy Services Corp. (Collicutt) and Collicutt Energy Services Inc. (Collicutt) are committed to safeguarding the personal information entrusted to us by our customers. The security of your personal information is very important to us. We manage your personal information in accordance with Alberta's Personal Information Protection Act (PIPA), Canada's Personal Information Protection and Electronic Documents Act (PIPEDA) and other applicable laws. The safety and security of your information also depends on you. Users are responsible for obtaining their own access to the Website. Users are required to ensure that all persons who access the Website through a user's internet connection are aware of these Terms and Conditions and comply with them.

This policy outlines the principles and practices we follow in protecting your personal information. A copy of this policy is provided to any customer upon request.

Information We Collect

We collect personal information that you voluntarily provide to us when you register on the Website, express interest in obtaining information about us or our products and services, participate in activities on the Website or otherwise contact us.

The personal information that we collect depends on the context of your interactions with us, the Website, the choices you make and the products and services you use. The personal information we collect can include the following:

Name and Contact Data: We collect your first and last name, email address, home address, phone number, email address, email address, and other similar contact data.

Credentials: We collect passwords, password hints and similar security information used for authentication and account access to customer portals.

Payment Data: We collect data necessary to process your payment if you make purchases such as your credit card number.

We collect this data directly from you when you:

- Purchase our products/services
- Fill out our online forms
- Contact customer support
- Sign up for our newsletter

How We Use Your Information

We use personal information collected via our website for a variety of business purposes. We collect the information we collect or receive:

- To fulfill and manage your orders
- To send administrative information to you

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- To send marketing and promotional communications
- To post testimonials
- To request feedback
- To provide access to training
- To provide customer service
- To enforce our terms, conditions and policies
- To respond to legal requests and prevent harm
- For other business purposes

Information Sharing and Disclosure

We may share your personal information with:

- Service providers who assist in our operations
- Payment processors for transaction handling
- Law enforcement or government agencies when required by law
- Legitimate business purposes, provided we have obtained your consent.

We do not sell your personal information to third parties.

Third-Party Websites

For your convenience, the Website may provide links or pointers to third-party sites. We make no representations about any other websites that may be accessed from this Website. If you choose to access any such sites, you do so at your own risk. We have no control over the contents of any such third-party sites and accept no responsibility for such sites or for any loss or damage that may arise from your use of them. You are subject to any terms and conditions of such third-party sites. You agree not to hyperlink or frame the Website, or any part of it, without our prior written consent.

Geographic Restrictions

The owner of the Website is based in Alberta in Canada. We provide this Website for use only by persons located in Canada and the United States. This Website is not intended for use in any jurisdiction where its use is not permitted. If you access the Website from outside Canada or the United States, you do so at your own risk and you are responsible for compliance with local laws of your jurisdiction.

Your Privacy Rights

Under PIPA, you have the following rights regarding your personal information:

Access: You have the right to access the personal information we hold about you.

Correction: You have the right to request that we correct any inaccuracies in the personal information we hold about you.

Withdrawal of Consent: You have the right to withdraw your consent to the collection, use and disclosure of your personal information, subject to legal and contractual restrictions and reasonable notice.

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Complaint: You have the right to file a complaint with the Office of Information and Privacy Commissioner of Alberta if you believe your rights have been violated.

SMS Consent

If you provide your phone number through a form on our website, you may opt-in to receive text messages from [Your Company Name] by checking a box with a disclaimer such as: "By checking this box, you agree to receive text messages from [Your Company Name]. Please refer to our privacy policy." SMS consent and phone number will not be shared with third parties for SMS purposes.

Security of Your Information

We use administrative, technical, and physical security measures to help protect your personal information. While we have taken reasonable steps to secure the personal information you provide to us, please be aware that despite our efforts, no security measures are perfect or impenetrable, and no method of data transmission can be guaranteed against any interception or other type of misuse.

Retention of Personal Information

We will retain your personal information only as long as necessary to fulfill the purposes for which it was collected, or as required or permitted by law. We will securely dispose of personal information that is no longer needed.

Changes to This Privacy Policy

We may update this privacy policy from time to time to reflect changes to our practices or for other operational, legal, or regulatory reasons. We will notify you of any significant changes to this policy by posting a notice on our website or by other means as required by law.

Contact Us

If you have questions or comments about this policy, you may contact us by email at info@collicutt.com or by phone at 888.682.6888.