

Field Service Technician – Red Deer

Collicutt Energy Services is a leading provider of energy solutions, specializing in engine rebuilds and servicing, and the sales, service, and rental of industrial generators, power systems, and related equipment. Our commitment to excellence, innovation, and customer satisfaction has established us as a trusted partner in the energy sector. We are seeking a Machinist to join our Red Deer team.

Our comprehensive compensation and benefits program includes: *Competitive Wages, Solid Group Benefits and Flex Spending Account, RRSP Matching, Referral Bonuses, Apprenticeships and Course Reimbursements.*

Our Core Values:

*No One Gets Hurt ~ We Are Like a Family ~ Do What's Right ~ Do What You Say
~ It's Fun to Win ~ Finding a Better Way~*

We are currently looking for a full-time **Field Service Technician** to join our **Red Deer Service Team**. The successful candidate must have exceptional organizational skills, be a team player, and have the ability to work in a fast-paced environment, efficiently operating our Collicutt service truck. The ability to work within a diverse and dynamic environment is critical.

Primary Job Functions:

- Perform emergency field service, including preventative maintenance service, field repairs, troubleshooting, etc. on customer new and used equipment
- Conduct startups, new product commissioning, calibrations and load bank tests on site as required
- Test, measure, and verify electrical component operations, including energized components and electrical fields
- Troubleshooting on engines, generators and compressors
- Natural gas/diesel engine and generator preventative maintenance and troubleshooting
- Develop productive customer relations and ensure prompt and efficient attention to the customer needs
- Communicate unresolved issues to Field Service Supervisor
- Complete required high-quality documentation, such as service worksheets, timesheets, warranty claims, quality documents
- Maintain service vehicle and tools for cleanliness and proper operation
- Maintain drivers logs
- Maintain company cellular phone, computer, iPad, and other equipment as assigned
- Available for 24 hr. off duty on-call rotation and off duty customer phone support
- Mentor, develop and support junior staff and apprentices for future growth and development
- All other duties as required

Qualifications and Education requirements:

- Minimum 3 years of experience and knowledge within the power generation industry operating a field service truck
- Journeyman certificate **or** working towards journeyman certificate; HET, Millwright, Automotive, Electrician, Etc.

Required Competencies:

- Experience working with/on generators
- Excellent troubleshooting and decision-making skills
- Able to perform troubleshooting, repairs and preventative maintenance on stationary natural gas and diesel engines and generators, this includes changing oil filters, changing coolant and water pumps, setting valves and injectors, etc.
- Proven mechanical and electrical aptitude combined with working knowledge of D/C and A/C electrical systems

- Strong ability to work as a team and with minimal supervision
- Experience completing drivers logs
- Safety and quality minded attitude
- Must be able to contend with the demanding schedule of field service work and 'on-call' rotation
- Able to read and understand drawings, service manuals, schematics, and diagnostic systems
- Above average computer skills; emails, Microsoft Word and Excel, engine software, etc.
- A high level of initiative and attention to detail
- Exceptional communication and organization skills
- Strong ability and willingness to learn
- Must have standard trade tools
- Valid driver's license and clean abstract
- Willing/able to travel, spend multiple days away from home base for field work
- Available for, and legally able to, travel internationally
- Commitment to Collicutt Core Purpose and Core Values

The potential for success with our expanding, progressive, privately owned business is unlimited. We recognize our team members as individuals and consider mutual RESPECT to be the key to building a cohesive, productive Team.

How to Apply:

If you are interested in this exciting opportunity please submit your resume, along with your salary expectation, and availability date to hr@collicutt.com or by applying to this job post through Indeed.ca.

~Don't wait any longer! Come be part of our FAMILY~