

Field Service Generator Technician / Service Sales Representative - Winnipeg

Collicutt Energy Services Corp, recognized experts in engine rebuilds and a leader in the natural gas and diesel power generation industry, is seeking a Field Service Generator Technician / Service Sales Representative for our satellite services based in Winnipeg MB to join our growing team. This is a combined role where the selected candidate will first sell services to the customer and then perform the services they sold. We are looking for a professional who is ready for the opportunity to grow with the company and challenge themselves.

If you are a seasoned Generator Technician looking to learn the sales side of things and move off the tools, this opportunity is for you.

This individual will primarily be working independently.

We offer a comprehensive compensation and benefits program including: Competitive Wages, Solid Group Benefits and Flex Spending Account, RRSP Matching, Referral Bonuses, Apprenticeships and Course Reimbursements!

The successful candidate will be responsible for:

- Promote and sell Collicutt Energy generator preventive maintenance services and products
- Develop productive customer relations and ensure prompt and efficient attention to the customer needs
- Making regular sales calls to accounts at their place of business, job sites, and various on site locations
- Growing new preventative maintenance contracts
- Quoting customer for ongoing maintenance and one time service calls
- Cold calling on potential new accounts and building new relationships
- Helping to develop sales strategies
- Identifying new business opportunities
- Diesel and Natural gas engine and generator preventative maintenance, load testing and troubleshooting
- Perform emergency field service, field repairs, troubleshooting, etc. on customer new and used equipment
- Conduct startups, new product commissioning, calibrations and load bank tests on-site as required
- Test, measure, and verify electrical and mechanical component operations, this may include energized components
- Communicate unresolved issues to the Field Service Coordinator / Supervisor
- Complete required high-quality documentation, such as service worksheets, timesheets, warranty claims, quality documents
- Maintain service vehicle and tools for cleanliness and proper operation
- Maintain driver logs
- Available for 24 hr off duty on-call rotation and off-duty customer phone support
- Mentor, develop and support junior staff and apprentices for future growth and development
- All other duties as required

Qualifications and Education requirements:

- Must hold a Journeyperson Industrial Electrician licence or valid M – D licence
- Minimum 3 years of experience repairing and maintaining 30 kW to 3 MW generators
- Valid driver's license, clean drivers abstract and experience operating a field service truck

Required Competencies:

- Emergency Stand-by Generator experience
- Excellent troubleshooting and decision making skills

- Able to perform troubleshooting, repairs and preventative maintenance on stationary natural gas and diesel engines and generators, this includes changing oil and filters, changing coolant and water pumps, setting valves and injectors
- Able to connect and operate load banks up to 3 MW/600 Volts
- Proven mechanical and electrical aptitude combined with working knowledge of engine and generator control panels
- Strong ability to work as a team and with minimal supervision
- Safety and quality minded attitude
- Must be able to contend with the demanding schedule of field service work and “on-call” rotation
- Able to read and understand drawings, service manuals, schematics, and diagnostic systems
- Above average computer skills; emails, Microsoft Word and Excel, engine software, etc.
- A high level of initiative and attention to detail
- Exceptional communication and organization skills
- Strong ability and willingness to learn
- Must have standard trade tools
- Effective communication skills with a wide range of people including employees, customers, vendors and associates
- Self-starter with strong follow up skills
- Computer literacy
- Available for, and legally able to, travel internationally
- Commitment to Collicutt Core Purpose and Core Values

This is an excellent opportunity to join a dynamic and growing organization. The potential for success with our expanding, progressive, privately owned business is unlimited. We recognize our team members as individuals, and consider mutual RESPECT to be the key to building a cohesive, productive Team.

We offer a comprehensive compensation package including: solid group benefits, RRSP matching, referral bonus, course reimbursement and access to world class medical specialists through our unique Best Doctor’s program as well as an Employee Assistance Program.

If you are interested in this exciting opportunity that offers endless learning opportunities, a safety first philosophy, mutual commitment, fun, and community involvement, then don’t wait any longer! Come be part of our FAMILY.

Please submit your resume, salary expectation and availability date to HR@collicutt.com.

No One Gets Hurt ~ We Are Like a Family ~ Do What's Right ~ Do What You Say ~
 ~ It's Fun to Win ~ Finding a Better Way

