

Field Service Technician – Red Deer

Collicutt Energy is seeking a qualified Field Service Technician. The successful candidate must have exceptional organizational skills and be a team player that has the ability to work in a fast-paced environment efficiently operating our Collicutt service truck and based out of Red Deer, AB. The ability to work within a diverse and dynamic environment is critical.

We offer: Competitive Wages, Overtime Opportunities, Solid Group Benefits, RRSP Matching, Referral Bonuses, PPE Allowances, Course Reimbursements and Modified Shift Schedules which Promote Work/Life Balance!

Primary Job Functions:

- Perform emergency field service, including preventative maintenance service, field repairs, troubleshooting, etc. on customer new and used equipment
- Conduct startups, new product commissioning, calibrations and load bank tests on site as required
- Test, measure, and verify electrical component operations, including energized components and electrical fields
- Overhaul natural gas engines, diesel engines, and air compressors
- Troubleshooting on engines, generators and compressors
- Pneumatic troubleshooting on various regulators, and instrument controls
- Natural gas/diesel engine and generator preventative maintenance and troubleshooting
- Maintenance and repair of other auxiliary compression and gas equipment in the field
- Develop productive customer relations and ensure prompt and efficient attention to the customer needs
- Communicate unresolved issues to Field Service Supervisor
- Complete required high-quality documentation, such as service worksheets, timesheets, warranty claims, quality documents
- Maintain service vehicle and tools for cleanliness and proper operation
- Maintain drivers logs
- Maintain company cellular phone
- Available for 24 hr off duty on-call rotation and off duty customer phone support
- Mentor, develop and support junior staff and apprentices for future growth and development
- All other duties as required

Qualifications and Education requirements:

- Minimum 3 years of experience and knowledge within the power generation or gas compression industry operating a field service truck
- Journeyman certificate or working towards journeyman certificate; HET, Millwright, Automotive, Electrician, Etc.

Required Competencies:

- Excellent troubleshooting and decision making skills
- Able to troubleshoot in-frame overhauls, repair and preventative maintenance on stationary natural gas & diesel engines and compressors in the field
- Proven mechanical and electrical aptitude combined with working knowledge of D/C and A/C electrical systems
- Strong ability to work as a team and with minimal supervision
- Experience completing drivers logs
- Safety and quality minded attitude
- Must be able to contend with the demanding schedule of field service work and 'on-call' rotation
- Able to read and understand drawings, service manuals, schematics, and diagnostic systems

- Above average computer skills; emails, Microsoft Word and Excel, engine software, etc.
- A high level of initiative and attention to detail
- Exceptional communication and organization skills
- Strong ability and willingness to learn
- Must have standard trade tools
- Valid driver's license and clean abstract
- Available for, and legally able to, travel internationally
- Commitment to Collicutt Core Purpose and Core Values

The potential for success with our expanding, progressive, privately owned business is unlimited. We recognize our team members as individuals and consider mutual RESPECT to be the key to building a cohesive, productive Team.

We offer a comprehensive compensation package including: competitive industry wages, bonus structure for developing new business, solid group benefits, Group RRSP program, PPE allotment, referral bonus, course reimbursement and access to world class medical specialists through our unique Best Doctor's program.

If you are interested in this exciting opportunity that offers endless learning opportunities, a safety first philosophy, mutual commitment, fun, and community involvement, then don't wait any longer! Come be part of our FAMILY. Please submit your resume in confidence, along with your salary expectation, and availability date to hr@collicutt.com.

*No One Gets Hurt ~ We Are Like a Family ~ Do What's Right ~ Do What You Say ~
~ It's Fun to Win ~ Finding a Better Way*

